# DIRIGE CITY LONDON

# Highgate Wood and Queens Park Risk Register

#### Rows are sorted by Risk Score

Risk no, Title, Creation date, Owner	Risk Description (Cause, Event, Impact)	Current Risk Rating & Score	Risk Update and date of update	Target Risk Rating & Score	Target Date/Risk Approach	Flight path
ENV-NE- HWQP 007 Decline in condition of assets	Cause: Inadequate proactive and reactive maintenance related to insufficient budget for maintenance, repairs and Cyclical Works Programme, and limited capital works programme. Delays in works being carried out once faults are reported. Lack of staff resources. Lack of clarity (cross-departmentally) around roles and responsibilities for facilities maintenance. Event: Operational and public buildings further decline, becoming unusable and/or unsafe. Effect: Serious injury to a member of the public or member of staff. Service capability disrupted/operational impact. Continuation of decline in condition of assets. Ineffective use of staff resources. Damage to corporate reputation.	Impact	Surveys of condition of high priority assets have been undertaken. These will inform further agreements and working with City Surveyor's Department (CSD) to maximise investment in neglected assets, particularly housing in need of improvement and buildings that have income generation potential.  Recent approval of maintenance backlog funding is welcome, and work is underway with CSD and other corporate departments to assess, allocate and prioritise the funding to areas of most need.  Asset registers for built assets are undergoing review and being transferred into a new system with additional information. The Assistant Director Charity Development is taking forward recommendations for changes to ways of working with CSD and other corporate departments.		31-Dec-2025	

Increased costs for reactive maintenance. Overrun of additional works programme.  24-Feb-2022 Bill LoSasso	The Natural Environment Charity Review is considering alternative funding options, including the use of reserve funds in order for charities to have greater influence over management and investment in their assets.  13 Sep 2024		Reduce	
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Action no, Title,	Action description	Latest Note		Latest Note Date	Due Date
ENV-NE- HWQP 007a Review of Property Assets	Review condition of assets in conjunction with City Surveyor's Department.	Review is cyclical and ongoing. This is coordinated between the City Surveyor's Department (CSD) and local teams. The CSD owns, and makes decisions on, the budget for works.  This is an ongoing action and kept under review.  CI W		13-Sep-2024	31-Dec-2024
ENV-NE- HWQP 007b Liaison with City Surveyor's Department	Hold regular Client Liaison meetings with City Surveyor's Department to discuss issues and raise concerns about Building Repairs and Maintenance and Projects.	The Assistant Property Facilities Manager (APFM) is in regular contact with Natural Environment Division stakeholders, but there have been delays in liaison between the client and City Surveyor's Department (CSD). Officers are continuing to work with CSD to resolve service delivery issues.  This is an ongoing action and is kept under review.  Bill LoSa Jonat Mean Char Willi		13-Sep-2024	31-Dec-2024
ENV-NE- HWQP 007e Annual building inspections	Annual inspections of all buildings, including residential, carried out jointly by local teams and City Surveyor's Department to capture maintenance needs.	Annual inspections of built assets are contingent upon having sufficient capacity and resource to undertake them.  A light-touch condition survey of staff accommodation has been carried out but identification and allocation of resources to carry out necessary works has yet to be confirmed. In the meantime, all defects notified by tenants continue to be reported to City Surveyor's Department for action.  This is an ongoing action and is kept under review.	Bill LoSasso; Jonathan Meares; Charlotte Williams	13-Sep-2024	31-Dec-2024
ENV-NE- HWQP 007f Asset review	Asset management review.	A full review of Natural Environment assets is underway. The outcome will include a comprehensive asset register for Highgate Wood and Queen's Park which will enable the investigation of potential options to tackle the backlog of repair and maintenance works.	Bill LoSasso; Jonathan Meares; Charlotte Williams	13-Sep-2024	31-Dec-2024

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ENV-NE- HWQP 012 Impacts of anti-social behaviour on staff and site	Cause: Anti-social behaviour of members of the public.  Event: Anti-social, irresponsible or unsafe behaviour; abuse of staff; fly-tipping; litter; dog fouling; dog attacks; vandalism; abandoned/burnt out vehicles; traveller incursions; cycling on non-permitted cycle routes.  Effect: Safety of staff and visitors; damage to sites; reputational damage; disruption to operations; cost of repair and increased insurance premiums; loss of staff time.	Impact		A departmental approach is being developed to tackle abuse of staff, including rapid reporting. A local process has also been implemented to ensure recording of all incidents. Relevant training is being organised.  Locally, officers encourage responsible behaviour and put preventative measures in place where possible. Collaboration with the police and other enforcement agencies to minimise incidents is ongoing. Officers will continue to hire in supplemental security resource where necessary.	Impact	8	31-Dec-2024	
19-Apr-2024				13 Sep 2024			Reduce	
Bill LoSasso								

Action no, Title,	Action description	Latest Note		Latest Note Date	Due Date
ENV-NE- HWQP 012a Policy on abusive incidents	Develop Departmental 'Abuse of Staff Policy'.	An Environment Department reporting system is being trialled, following which a decision will be taken as to a permanent arrangement and departmental policy. Methods are being developed to ensure incidents are reported and actions taken as necessary.	Bill LoSasso	13-Sep-2024	31-Dec-2024
ENV-NE- HWQP 012b Staff training		First-time or refresher training for staff on conflict management is being organised as part of a departmental arrangement.  Bil Lo		13-Sep-2024	31-Dec-2024
ENV-NE- HWQP 012c Enforcement partnerships	Build enforcement partnerships.	This is ongoing with relevant local agencies and partners.	Bill LoSasso	13-Sep-2024	31-Dec-2024

ENV-NE- HWQP 012d	1	The use of social media messaging, press releases, signage and face to face engagement with members of the public to encourage responsible behaviours is ongoing as appropriate.	Bill LoSasso	13-Sep-2024	31-Dec-2024
Visitor education					

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ENV-NE- HWQP 001 Budget pressures	Cause: Reduced budgets, insufficient income generation, expanding demand on services, and aging assets requiring investment.  Event: Adequate funds are not available to maintain sufficient staffing levels, provide services and maintain the built assets.  Effect: Failure to deliver statutory duties. Failure to meet strategic objectives. Decline in range, and quality, of services. Closure of facilities. Decline of the built environment. Reputational damage to the City of London.	Impact	12	The new operational structure devotes staff resource to develop income generation - we are liaising with HR colleagues on recruitment to the post of Head of Development and Partnerships.  The date by which we aim to reduce this risk to the target score has been moved to the end of the financial year. This reflects the time needed for the new post holder to be recruited and for the effect of their work to begin to be realised.  13 Sep 2024	Ucernood	8	31-Mar-2025 Reduce	

Action no, Title,	Action description		Action owner	Latest Note Date	Due Date
ENV-NE- HWQP 001a Budget monitoring	,	Department.  Once in post, the Head of Development and Partnerships will focus on developing income generation opportunities.	Bill LoSasso; Jonathan Meares; Charlotte Williams	13-Sep-2024	31-Mar-2025
ENV-NE- HWQP 001b Appoint Head of Development and Partnerships	Appoint Head of Development and Partnerships	London Open Spaces. We are liaising with HR colleagues on recruitment to this post. Once on board, the post holder will focus on income generation.	Bill LoSasso; Jonathan Meares; Charlotte Williams	13-Sep-2024	31-Mar-2025

Risk no, Title, Creation date, Owner	Risk Description (Cause, Event, Impact)	Current Risk Rating & Score	Risk Update and date of update	Target Risk Rating & Score	Target Date/Risk Approach	Flight path
ENV-NE-HWQP 004 Adverse impacts of extreme weather and climate change 10-Aug-2015 Jonathan Meares; Charlotte Williams	Cause: Climate change: more frequent and severe storms, wind, rainfall, snow or drought.  Event: More frequent and severe storm damage, flooding, and fires.  Effect: Injury or death to staff, visitors, contractors and volunteers.  Damage to flora and fauna.  Damage to property (City of London owned property and that of neighbours and service users).  Disruptions to service delivery.  Temporary site/area closures.  Increased demand for staff resources to respond to incidents and maintain site safety.  Increased costs for reactive management and insurance claims.	Impact 12	The current risk score remains Amber 12 (possible / major) due to the increased frequency of extreme weather events.  Extreme weather events continue to be managed.  MET office Storm Centre warnings are monitored.  MET Office Flood Alerts and Warning are monitored. This includes monitoring for potential flash flooding caused by summer sudden convection storms and heavy rain falling on dry ground. Action is taken to manage pond levels. In a major storm with very high levels of rainfall there would still be flooding downstream, but the risk of dam failure has been reduced significantly as a result of the 2015 Ponds Project.  The MET Office Fire Severity Index is monitored.  13 Sep 2024	Impact 6	31-Dec-2024 Reduce	

Action no, Title,	Action description	Latest Note		Latest Note Date	Due Date
ENV-NE- HWQP 004a Review Met Office information	~	MET Office Data is reviewed weekly and responded to accordingly by the Duty Manager and Duty Supervisor.  This is an ongoing action: the 'Due Date' shown is the date of the next review.	Jonathan Meares; Charlotte Williams	13-Sep-2024	31-Dec-2024

HWQP 004b Review of site	Review site plans annually or, if appropriate, following an incident. Reviews are usually conducted in September and agreed later in the year.	An Emergency Action Plan is in place. It is reviewed regularly by the District Surveyor's Engineering Team and/or after an emergency incident. The 2024 review has been completed.  This is an ongoing action: the 'Due Date' shown is the date of the next review.	Jonathan Meares; Charlotte Williams		31-Dec-2024
ENV-NE- HWQP 004c Extreme Weather Protocol		In accordance with the Extreme Weather Protocol, sites are closed during extreme weather events, such as high winds, lightning/storms or flooding.  The Protocol was reviewed and updated as necessary at the end of 2023. It will be reviewed again at the end of 2024.  This is an ongoing action: the 'Due Date' shown is the date of the next review.	Jonathan Meares; Charlotte Williams	13-Sep-2024	31-Dec-2024

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ENV-NE- HWQP 002 Negative impacts of visitor pressure  24-Feb-2022 Bill LoSasso	Cause: An increase in visitor numbers to Natural Environment sites, with commensurate increases in littering, other antisocial behaviour and general damage to the natural environment.  Event: Long-term environmental damage, with a particular focus on protected landscapes which are not designed for such high visitor numbers.  Effect: Ecological and environmental damage; negative press coverage; loss of grants related to preservation; increased spend required to maintain sites / mitigate damage.	Impact	8	The current risk remains at the same level.  Damage to the natural environment has increased due to higher visitor numbers. The risk score is commensurate to this damage. Nature recovery/ground restoration works continue as part of the Annual Works Programme.  Achievement of target score is contingent upon funding and support for restoration works.  13 Sep 2024		6	31-Mar-2025 Reduce	

Action no, Title,	Action description	Latest Note		Latest Note Date	Due Date
ENV-NE- HWQP 002a Mitigation Actions	Ongoing actions to mitigate this risk.	<ul> <li>Additional monitoring and ecological assessments required.</li> <li>Surveys to monitor visitor numbers and evaluate environmental impacts on Highgate Wood and Queen's Park.</li> <li>Messaging via social media asking visitors to use the site responsibly.</li> <li>Regular Ranger and Constabulary activity.</li> <li>Programmed restoration work is ongoing.</li> <li>Seeking ways to improve visitor infrastructure to encourage visitors to stay on designated routes and minimise damage.</li> <li>Carrying out education and messaging campaigns to encourage the public to use the site responsibly.</li> <li>Very severely affected areas are temporarily fenced off to enable recovery.</li> <li>'Due date' is set for 2025 as we expect this to be a long-term mitigation exercise.</li> </ul>	Bill LoSasso; Jonathan Meares	13-Sep-2024	31-Mar-2025

Risk no, Title, Creation date, Owner	Risk Description (Cause, Event, Impact)	Current Risk Rating & Scor	ore	Risk Update and date of update	Target Risk Rating &	Score	Target Date/Risk Approach	Flight path
ENV-NE-HWQP 003 Outbreak of fire in woodland / heathland  24-Feb-2022 Bill LoSasso; Jonathan Meares; Charlotte Williams	Cause: Extreme hot weather and a lack of rain leads to dry grass and woodland. Visitors improperly using site for barbeques, disposing of cigarettes, campfires, arson Event: Large-scale fire / increased frequency of fires.  Effect: Possible loss of life; serious injury to staff, visitors, contractors and volunteers; damage to site; ecological damage caused to environment; service capability is disrupted; increased demand for staff resource to respond to incidents and maintain safety of site and visitors; loss of species; temporary site closure and associated access; increased costs for reactive management; damage/loss of fragile/rare habitats and species.	Impact 8		Due to climate change, hotter, drier summers and increased visitor numbers, the frequency and severity of fires is forecast to increase.  The current risk score is Amber 8 (unlikely/major) as the risk is lower during the winter months, although evidence of fires during those months continues to be found by Rangers.  A range of preventative and mitigating actions are being undertaken, with the aim of reducing the risk to the target of Amber 6 (possible / serious).	Impact	6	31-Mar-2025 Reduce	

Action no, Title,	Action description			Latest Note Date	Due Date
ENV-NE- HWQP 003a Improve Fire Awareness	Staff are made aware of extreme weather events and 'Trigger Events.' Managers and Supervisors receive weather warnings and this information is shared with staff.	The Duty Supervisor/Duty Manager monitors weather warnings for high temperatures/major weather events and briefs staff accordingly.	LoSasso; Jonathan	13-Sep-2024	31-Jul-2025
ENV-NE- HWQP 003b Emergency Action Plan	Review Emergency Action Plan. Review carried out annually or following incident if appropriate.	emergency event.	Bill LoSasso; Jonathan Meares	13-Sep-2024	31-Mar-2025

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ENV-NE- HWQP 006 Risk to health and safety  24-Feb-2022 Jonathan Meares; Charlotte Williams	Cause: The operation of a large public green spaces, such as Highgate Wood and Queen's Park, carries a range of potential health and safety implications for members of the public, staff, volunteers and contractors.  Event: Incident or accident with health and safety implications.  Effect: Injury or death of a member of the public, volunteer, staff or contractor.  Financial penalty as a result of insurance claims, or non-compliance with health and safety legislation.  Reputational damage.	Impact		The current risk score remains unchanged, but we aim to reduce it the over coming months by further increasing proactive Health and Safety (H&S) management, including audits, inspections, communications and staffing.  Officers are proactively addressing H&S issues and working closely with the departmental and corporate H&S teams.  Work is ongoing to clearly define roles and responsibilities pertaining to H&S management across the North London Open Spaces.  13 Sep 2024	Impact	4	31-Mar-2025	

Action no, Title,	Action description			Latest Note Date	Due Date
ENV-NE- HWQP 006a Health and safety site audits	Continue to undertake regular health and safety audits.	have been, and continue to be, undertaken.	Jonathan Meares; Charlotte Williams	13-Sep-2024	31-Mar-2025
HWQP 006b Health and Safety meetings	1 1		Jonathan Meares; Charlotte Williams	13-Sep-2024	31-Mar-2025

ENV-NE- HWQP 006c Health and safety culture	Continue to develop a culture of proactively reporting accidents, incidents and near misses.	Officers continue to report accidents and near misses. Accidents are subject to investigation and reviewed by the site supervisor and the Departmental Health and Safety Improvement Group. A local process has also been implemented to ensure recording of all incidents. Relevant training is being organised for staff.			31-Mar-2025
ENV-NE- HWQP 006d Playground inspections	Annual RoSPA inspections of all playgrounds.	Annual RoSPA inspections of all playgrounds are carried out every October.  Training has been provided to relevant staff to enable them to carry out weekly and monthly inspections of playgrounds. A Playground Working Group has been established to discuss ongoing maintenance of playgrounds.  A best practice guide for the design, creation, installation and maintenance of playgrounds is being developed.	Jonathan Meares; Charlotte Williams	13-Sep-2024	31-Mar-2025

Risk no, Title, Creation date, Owner	Risk Description (Cause, Event, Impact)	Current Risk Rating &	Score	Risk Update and date of update	Target Risk Rating & S	Score	Target Date/Risk Approach	Flight path
ENV-NE- HWQP 009 Recruitment of suitable staff  25-Jun-2022 Bill LoSasso; Jonathan Meares; Charlotte Williams	Cause: Difficulties in recruiting and retaining suitable individuals. Reduced affordability of living in or near London. Event: Lack of appropriately skilled and capable staff retained to deliver ongoing management and maintenance of the spaces. Effect: Inability to maintain Highgate Wood and Queen's Park to an acceptable standard. Increased number of complaints regarding the services. Decline of natural and built environment. Decline in quality of assets. Closure of facilities. Pressure on existing staff to cover vacancies and absences Reputational damage to the Corporation.	Impact	8	The current risk score remains Amber 8.  The new organisational structure has been confirmed and recruitment is underway. We aim to reduce this risk further once all vacancies are recruited to and the new structure is embedded.  13 Sep 2024	Literhood	4	31-Mar-2025 Reduce	

Action no, Title,	Action description	Latest Note		Latest Note Date	Due Date
ENV-NE- HWQP 009b Recruit to vacant posts	Recruit to vacant posts.	Recruitment to vacant posts across the NLOS is underway. It is hoped that the remaining vacancies will be filled by the end of the financial year.	Bill LoSasso; Jonathan Meares; Charlotte Williams	13-Sep-2024	31-Mar-2025
ENV-NE- HWQP 009c Embed new structure		Support and training is being provided to existing and new staff to enable the creation of strong, supportive teams with consistent management support and good development opportunities.	Bill LoSasso; Jonathan Meares; Charlotte Williams	13-Sep-2024	31-Mar-2025

Risk no, Title, Creation date, Owner	Risk Description (Cause, Event, Impact)	Current Risk Rating & Score	Risk Update and date of update	Target Risk Rating & Score	Target Date/Risk Approach	Flight path
ENV-NE-HWQP 011 Tree event or failure  02-Feb-2023 Jonathan Meares	Cause: Large numbers of older, more vulnerable trees, especially at Highgate Wood which is an ancient woodland. These trees require regular inspection and works to prevent failure. Extreme weather conditions, particularly high winds, heavy/prolonged rain and snow, and hot, dry conditions exacerbate the risk.  Event: More frequent tree failures. Greater risk during high winds, particularly when accompanied by heavy rainfall, and when trees are in leaf. Additional risk of summer branch drop in hot, dry conditions.  Effect: Public safety - people (serious injury/death) and property; loss of trees; loss of habitat; insurance claims; reputational damage; increased expense for the City of London.	Impact 8	Robust tree management systems are in place to address this risk. These include regular inspections of trees to identify any which are more likely to fail due to structural or health issues. Works are prioritised to ensure the most urgent issues are addressed quickly.  The Extreme Weather Protocol contains criteria for closing Highgate Wood and Queen's Park in extreme weather conditions. Because the site is ancient woodland (400+ years old) within which there is a high percentage of old trees, the threshold for closure in extreme weather is lower than at Hampstead Heath.  13 Sep 2024	Impact 6	31-Mar-2025 Reduce	

Action no, Title,	Action description	Latest Note	Action owner	Latest Note Date	Due Date
ENV-NE- HWQP 011a Tree management systems	Continue to comply with established tree management systems.	A tree management system is in place which includes regular inspections. Trees with issues/features that require action are identified and works are prescribed based in order of priority (high, medium and low) with all urgent works undertaken straight away.  A tree failure database is maintained to record significant tree failures at Highgate Wood and Queen's Park. The database is reviewed throughout the year by Tree Management Group which meets quarterly.  Expert staff are resident at the site and are, therefore, able to monitor tree condition on a continuous basis.	Tree Managem ent Officer; Jonathan Meares	13-Sep-2024	31-Mar-2025
ENV-NE-	Continue to enforce Extreme Weather	An Extreme Weather Policy is in place which requires relevant sites/parts of sites to be closed during	Tree	13-Sep-2024	31-Mar-2025

HWQP 011b Extreme Weather Protocol	Protocol and site closures as appropriate (see also ENV-NE-HWQP 004: Climate and Weather)	extreme weather events, such as high winds, lightning/storms or flooding. The Protocol has recently been reviewed and it was determined that the criteria for closure are still appropriate.	Managem ent Officer; Jonathan Meares		
ENV-NE- HWQP 011c Annual tree management audit	Annual tree management audit carried out by external consultant	An annual review of systems and inspections is undertaken by an independent external consultant.	Tree Managem ent Officer; Jonathan Meares	13-Sep-2024	31-Mar-2025
ENV-NE- HWQP 011d Tree Safety Policy	Review Divisional Tree Safety Policy	The Natural Environment Division Tree Safety Policy sets out the requirements and processes that must be in place at all sites for proactive tree inspection programmes, based upon prioritisation criteria, and reactive inspections following incidents such as severe weather events. The Policy is based upon guidance issued by the National Tree Safety Group (NTSG) and has proven effective when tested following previous incidents.  The Natural Environment Division's Tree Safety Group will review the Policy to check that it is being implemented fully across the Division and amend the content as necessary to reflect any changes.  The NTSG has now released revised guidance. The Divisional Group will further review the Policy to ensure it aligns with the National Guidance.	Tree Managem ent Officer; Jonathan Meares	13-Sep-2024	31-Mar-2025

Risk no, Title, Creation date, Owner	Risk Description (Cause, Event, Impact)	Current Risk Rating & Score	Risk Update and date of update	Target Risk Rating & Score	Target Date/Risk Approach	Flight path
ENV-NE- HWQP 005 Negative impacts of pests and diseases	Cause: Inadequate biosecurity; purchase of infected trees, plants or animals; spread of windblown OPM (oak processionary moth) from adjacent sites; climate change.  Event: Tree disease including Massaria, Ash dieback, Oak Processionary Moth (OPM). Sites become infected by animal, plant or tree diseases.  Effect: Service capability disrupted, Public access to sites restricted, tree decline, reputational damage, substantial cost of removal of OPM, risk to human health from OPM.	Impact	Environmental factors, specifically drought and hotter summers will increase vulnerability of trees to pests and diseases. However, we aim to reduce the risk to a score of 4 (serious/unlikely) through effective monitoring and actions.  The threat of OPM across the North London Division is reducing but we continue with the Forestry Commission led management on a targeted caterpillar spray in specific areas and nest removal in others.  Staff continue to manage Massaria and Horse chestnut bleeding canker.  The Tree Team works with the Forestry Commission in conjunction with the London Tree Officers Association on an annual inspection program looking at 53 plots around London for the presence of Canker Stain of Plane (Ceratocystis platani) and Xylella fastidiosa.  Sooty Bark Disease is becoming more common, due to warmer, drier summers.  Staff continue to be vigilant and inspect for these and all the other tree pest and diseases on the list. We have Chalara dieback of ash at NLOS which currently is not a major concern. The Division has a Severe Weather Protocol which requires staff to actively review tree canopies for storm damage. Sites may be closed in high winds to reduce incidents with tree damage (which may be associated with pests/disease).	Impact 4	31-Mar-2025	

		Staff monitor reports of dead or injured birds across Highgate Wood and Queen's Park. Where appropriate, birds are tested for Avian Influenza.			
24-Feb-2022		13 Sep 2024		Accept	
Jonathan Meares					

Action no, Title,	Action description			Latest Note Date	Due Date
ENV-NE- HWQP 005a Tree and Plant Procurement	Use appropriate tree and plant procurement methods.		Jonathan Meares	13-Sep-2024	31-Mar-2025
	Identification and treatment against Oak Processionary Moth.	The threat of OPM across the North London Division is reducing, but we continue with the Forestry Commission led management on a targeted caterpillar spray in specific areas and nest removal in others. We are also looking at alternative, nature-based, management strategies.  Staff remain vigilant for all tree pests and diseases.	Jonathan Meares	13-Sep-2024	31-Mar-2025

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ENV-NE- HWQP 008 Negative impacts of development and encroachment	Cause: Planning Authorities obligation to meeting housing demand. Fail to monitor and challenge planning applications. Lack of resource to employ specialist support or carry out monitoring/research. Lack of partnership working with relevant Planning Authorities. Event: New houses, buildings or other developments on land affecting the sites. Effect: Potential increase in visitor numbers and recreational pressure. Increased air, light and noise pollution and consequent potential decline in biodiversity and tranquillity. Further increases in traffic volumes on local road network. Ground compaction and resulting associated effects on tree and plant health. Wear and tear to sports pitches. Lack of budget to facilitate repairs.	8	4	The current and target risk scores remain Green 4 (unlikely/serious). This is because our ongoing actions, including collaboration with local stakeholder groups in opposition to potentially damaging developments, have been effective in reducing the risk to this level. We accept the risk at a score of 4 as we are unable to reduce it any further at the present time.  We continue to liaise with partners and stakeholders regarding planning applications which may impact upon Highgate Wood and Queen's Park and the wider Division.  13 Sep 2024	Impact	4	Accept	

Action no, Title,	Action description			Latest Note Date	Due Date
ENV-NE- HWQP 008a Local Authority relationships			Jonathan Meares	13-Sep-2024	31-Mar-2025
ENV-NE- HWQP 008b Local planning documents	Respond to consultation on the local plans to help influence the content of the documents.	This is an ongoing action; we respond to planning issues as necessary.  Stakeholders, e.g. Consultative Committee and Hampstead Heath, Highgate Wood and Queen's Park Committee, are updated when necessary.		13-Sep-2024	31-Mar-2025
ENV-NE- HWQP 008c	The North London division monitors planning activity in order to ensure it does	This is an ongoing action; relevant planning applications are monitored and responded to as necessary.		13-Sep-2024	31-Mar-2025

Planning	not impact the open spaces.			
applications		Stakeholders, e.g. Consultative Committee and Hampstead Heath, Highgate Wood and Queen's Park		
		Committee, are updated when necessary.		